

New Perspectives on Food & Grocery

Trend Report for Little Diversified Architectural Consulting

03.23.21



Report Summary | New Perspectives on Food & Grocery





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Delivered on: 3/23/21

Briefing: Exploring new ways that customers are shopping for food from traditional sources and/or non-traditional sources. This report avoids restaurants, QSR and fast food and focuses on foods that can be prepared from home.

Takeaway: Amid the COVID-19 pandemic, many consumers are finding it difficult to access essential items. In addition, consumers are still cautious of entering stores for fear of catching the virus and in-store restrictions have made grocery shopping more difficult. Consequently, we've seen the rapid acceleration of consumers turning to brands that are able to provide them convenient alternatives to their standard shopping habits.

Top Insights



Farm-to-Phone Brands in the food space are providing digital solutions for local farmers

Trend - Brands are offering new "farm-to-phone" apps that allow consumers to purchase fresh produce from local farmers. This is especially useful as many farmers markets and other avenues of shopping were affected by the pandemic. Insight - Amid the COVID-19 pandemic, consumers are emphasizing the need to support local economies, especially in light of the many closures of local businesses. Driven by a sense of community and compassion, many consumers are opting to purchase essential goods from local businesses, allowing them to feel "good" about supporting independent businesses.



Edible Exploration Food subcription boxes curated for discovering new foods gain popularity

Trend - The demand for ways to try new foods and flavors from home has increased steadily, with a spike during this past quarantine. During this time, Social distancing rules limited the foodie consumer's ability to explore new tastes. As a result, more subscriptions and kits dedicated to edible exploration can be seen to provide the sense of adventure that drives many food-loving consumers. Insight - For consumers who see food as more of a hobby than a form of nourishment, trying new flavors and food forms is a form of adventure. The solution of exploratory at-home kits began out of necessity during social distancing. However, this service type has the added benefit of increased interactivity than what customers typically experience when dining in restaurants. This combination of flavor [continued online]



Specialty DTC Consumers interested in specialty grocery goods do so through direct channels

Trend - Consumer groups with more disposable income, specifically Boomers and members of Generation X, have shown an increased interest in specialty grocery recently. Ordering these items through DTC channels allows access to these goods while adhering to the social distancing rules in many parts of the world. Insight - Though the DTC movement has quite a few perceived benefits, including its eco-friendliness and convenience, receiving specialty goods directly from their source also creates an additional sense of authenticity. This added authenticity is especially attractive to affluent consumers who are willing to pay a premium for top-tier products.



Vegan Maker The popularity of vegan lifestyles are inspiring a new line of kitchen appliances

Trend - Companies are launching kitchen products that enable consumers to enjoy home-made, vegan foods and beverages. With a focus on plant-based diets, these appliances can revolutionize the experience of dairy-free products through DIY. Insight - Contemporary consumers—especially Millennials and Gen Z—are turning to plant-based lifestyles, either with a motivation to be healthier or with the aim to take a stance against animal cruelty and be more sustainable in their choices. The growth of plant-based communities necessities the increase of expectations for vegan products across industries, spanning both food and beverage, as well as home appliances.

Getting the Most out of Your Custom Report



Purpose: Trend Hunter's Custom Reports are designed to inspire innovation by exposing you to hand-selected content related to your brand, specific projects, future-scoping, adjacent categories and more.

As you go through the report, remember to ask yourself:

- 1 What could this insight or innovation mean for my brand specifically?
- 2 How might these insights make you think about the consumer differently?
- How do these trends ladder up to Trend Hunter's Megatrends, or any other Megatrends I'm familiar with?





Consumer Insights

Overlooked Opportunities & Examples

Trend Hunter's Insights highlight the what and why of major industry shifts. They are split into two sections: the trend section, which identifies a new opportunity in a given industry, and the insight section, which explores the specific target consumer's motivations, attitudes, beliefs and ultimately tension behind that opportunity. They are built on a foundation of Trend Hunter's crowdsourced trend examples, clustered together by underlying patterns.

Farm-to-Phone



Brands in the food space are providing digital solutions for local farmers

Trend - Brands are offering new "farm-to-phone" apps that allow consumers to purchase fresh produce from local farmers. This is especially useful as many farmers markets and other avenues of shopping were affected by the pandemic.

Insight - Amid the COVID-19 pandemic, consumers are emphasizing the need to support local economies, especially in light of the many closures of local businesses. Driven by a sense of community and compassion, many consumers are opting to purchase essential goods from local businesses, allowing them to feel "good" about supporting independent businesses.



Customizable Crop Subscriptions
CropSwap's CropBox Subscription Makes It Easy to
Support Local



Virtual Farmers' Market Apps Chipotle's Online Marketplace Supports Supplies & Farmers



Farmer-Supporting Food Apps
Uber Eats Canada the Debuts FarmFresh Initiative
for Exclusive Orders



Farmer-Supporting E-Commerce Technologies

Local Line Connects Consumers with Local Farmers



Popularity Activity

Freshness













4 Featured, 35 Examples



URL: Hunt.to/436875



Edible Exploration



Food subcription boxes curated for discovering new foods gain popularity

Trend - The demand for ways to try new foods and flavors from home has increased steadily, with a spike during this past quarantine. During this time, Social distancing rules limited the foodie consumer's ability to explore new tastes. As a result, more subscriptions and kits dedicated to edible exploration can be seen to provide the sense of adventure that drives many food-loving consumers.

Insight - For consumers who see food as more of a hobby than a form of nourishment, trying new flavors and food forms is a form of adventure. The solution of exploratory at-home kits began out of necessity during social distancing. However, this service type has the added benefit of increased interactivity than what customers typically experience when dining in restaurants. This combination of flavor exploration and semi-DIY experience will satisfy a new kind of foodie who wishes to both consume food and learn about it.



Celebratory Icelandic Chocolate Gifts
The Omnom Love Collection Includes Two Tasty
Options



Bavarian Takeout Bundles The Bavarian Boxed Bundle Includes Three to Five Multi-Course Meals



Neighborhood-Themed Food Boxes
Culinary Adventure Co.'s Food Tour Boxes Offer a Taste of
Toronto



Plant-Based Discovery Boxes

The Pizza Plant Curated a Box of Vegan Meals from Local Businesses

5.9 Score

Popularity

Activity

Freshness















ny to Many

4 Featured, 36 Examples



URL: Hunt.to/447026

22,144 Total Clicks

Vegan Maker



The popularity of vegan lifestyles are inspiring a new line of kitchen appliances

Trend - Companies are launching kitchen products that enable consumers to enjoy home-made, vegan foods and beverages. With a focus on plant-based diets, these appliances can revolutionize the experience of dairy-free products through DIY.

Insight - Contemporary consumers—especially Millennials and Gen Z—are turning to plant-based lifestyles, either with a motivation to be healthier or with the aim to take a stance against animal cruelty and be more sustainable in their choices. The growth of plant-based communities necessities the increase of expectations for vegan products across industries, spanning both food and beverage, as well as home appliances.











Vegan Soft Serve Machines
The Bliss Maker Works with Coconut Milk-Based
Soft Serve Mixes

7.9

Popularity

Activity

Freshness











4 Featured, 27 Examples

45,230 Total Clicks

URL: Hunt.to/446070

Specialty DTC



Consumers interested in specialty grocery goods do so through direct channels

Trend - Consumer groups with more disposable income, specifically Boomers and members of Generation X, have shown an increased interest in specialty grocery recently. Ordering these items through DTC channels allows access to these goods while adhering to the social distancing rules in many parts of the world.

Insight - Though the DTC movement has quite a few perceived benefits, including its eco-friendliness and convenience, receiving specialty goods directly from their source also creates an additional sense of authenticity. This added authenticity is especially attractive to affluent consumers who are willing to pay a premium for top-tier products.



DTC Grass-Fed Meats

Grazing Days Farms Sell Directly from Its Farm to

Customers









DTC Sustainable Seafood de la mer Offers a Range of Naturally Raised, Sustainably Caught Seafood



Kombucha Distribution Expansion JuneShine is Available Across the Country for Kombucha

Popularity Activity Freshness

















5 Featured, 45 Examples



URL: Hunt.to/445497

50,654 Total Clicks

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Refined Returns



Brands are making it easier for consumers to return items amid COVID-19

Trend - The COVID-19 pandemic has fueled a surge in online sales, prompting an increase in online return needs. To accommodate this emerging need, many brands are leveraging strategic partnerships to enable streamlined return solutions that include return shopping lockers, at-home return pickup options, and multi-brand return centers.

Insight - Due to the ongoing global pandemic, many consumers are avoiding unnecessary trips to stores, prompting a surge in online shopping. Since online shoppers are unable to see and try-on items in-store, many are hesitant to make the same purchases they traditionally would at a physical location. Moreover, the daunting task of trying to return these items—especially amid fluctuating shopping restrictions—poses another barrier for consumers. As such, consumers are drawn to brands that offer streamlined shopping solutions.







Simplicity









Popularity

Activity Freshness









6 Featured, 54 Examples

41,073 Total Clicks

URL: Hunt.to/443856

One-to-One Retail



Stores are finding ways to serve one customer at a time to give safe experiences

Trend - The retail industry has seen a lot of transformation in light of the pandemic. One recent development is the growth of storefronts or services dedicated to limiting the shopping experience to two people: the retail worker and the customer. This is being executed virtually as well as in person.

Insight - The idea of personalized, consultant-based services in the retail industry is not necessarily new; however, because it is more specialized and doesn't maximize employee time, it has historically been a service reserved for luxury big-ticket purchases. This model's safety benefits make it an attractive option to make accessible for all in the new normal. In addition to reducing face time, one-to-one experiences also grant consumers a relationship-fueled experience.



Editorial Boutique Used Lightspeed's Platform to

Adapt to Online









Grocery Shopping Reservation Services



Sports Store Appointment **Systems**



Virtual Bridal **Appointments**

Popularity Activity Freshness













Simplicity

Experience

6 Featured, 54 Examples

72,360 Total Clicks

URL: Hunt.to/443282

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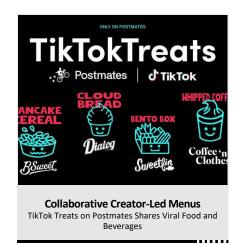
Food Hacks



DIY viral food trends fuel a need for customizable kits and menu items

Trend - In light of viral "food hacks" on social media, brands in this space -- typically within QSR -- are offering kits, menu items, and campaigns suggesting consumers take a creative spin on their orders. This is an offshoot of the "secret menu" approach that was popular in recent years, tweaked for a generation that requires more creativity.

Insight - Viral TikTok food trends have become the go-to for Z Tribe in recent months, becoming especially popular over quarantine as this generation seeks a way to exercise creativity. Taking this skill into the post-pandemic world and the restaurant/QSR industry requires a compromise between set items and DIY cooking. This curated food hack approach satisfies both needs while also allowing brands in this space to appear as an insider of this Internet subculture's inner workings.









Takeout-Enhancing Meal Packs
Zax Pack Hacks Turn Zaxby's Menu Items into AtHome Meals



Burrito App Customization FeaturesThe Chipotle App Has a New Complete
Customization Feature



Popularity

Activity

Freshness















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4 Featured, 36 Examples

16,069 Total Clicks

URL: Hunt.to/442624

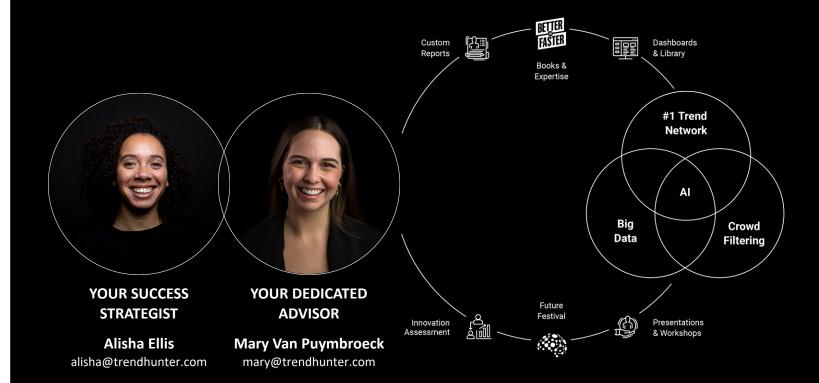


Appendix

Get More From Your Experience

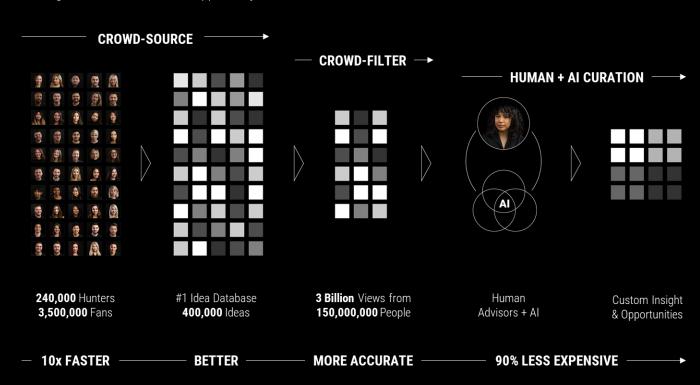
Your Trend Hunter custom reports are tailored to you using the world's most advanced, most powerful trend platform. Your dedicated advisor can help you get the most of it. This appendix shows you a few of the options that you have at your disposal and how other top-tier innovators rely on our service in different ways that could help you be more successful with less effort.

TRENDHUNTER CREATE THE FUTURE





Over the last 15 years, we built the largest trend platform, leveraging crowd-sourcing, crowd-filtering, Al and humans to cut through the noise and uncover opportunity **faster**!





0	Acceleration 1. Perfecting One Thing 2. Aspirational Icon 3. Exaggerated Feature 4. Reimagined Solution	89	Prosumerism From user-generated content to maker culture, today's consumers are content creators and experts.	υ	Cyclicality 1. Retro+Nostalgia 2. Generational 3. Economic+Seasonal 4. Repetitive Cycles		Nostalgia Fond memories fuel a desire to bring the past into the present, especially with respect to one's formative years.
5	Catalyzation Brands have taken a role of accelerating the personal development of consumers.		Al We are entering a transformative new era, denoted by an exponential growth in data, robotics and intelligence.	\$	Naturality The desire for sustainable products, including local, organic, recyclable and pronounceable ingredients.		Youthfulness The world is becoming more playful, driven by generations not ready to grow up, including Boomers who desire a more active, enriched life.
\odot	Reduction 1. Specialization 2. Fewer Layers+ Efficiency 3. Crowdsourcing 4. Subscription		Instant Entrepreneurship New services make it easier than ever to conceptualize, fund, launch and companies.	\odot	Redirection 1. Refocusing 2. Reversing 3. Surprising 4. Gamifyling	®	Tribalism Allegiant groups are more readily formed around specific interests, causes and even brands.
	Curation Hyper-targeted offerings, services, subscriptions and recommendations to simplify lives with better things.	()	Simplicity In a fast-paced, cluttered world, simplicity stands out, resulting in focused businesses & clean design.	8	Gamification The application of game dynamics to real-world problems results in a world that's more competitive and engaging.		Experience In a world abundant with 'stuff' experience becomes a more important currency and life priority.
(3)	Convergence 1. Combining+Layering 2. Adding Value 3. Co-Branding+Aligning 4. Physical+Digital		Multisensation Tech, AR, VR and interactive experiences are raising our expectations in the realms of entertainment, retail and even food.	8	Divergence 1. Personalization, Customization 2. Status + Belonging 3. Style + Fashionizing 4. Generational Rebellion		Authenticity Social media and a resistance to traditional advertising have created a desire for authenticity and reality.
	Co-Creation Brands, products, services and consumers are increasingly co-creating an interdependent world.	中		8	Personalization Small batch production technologies and more personalized media are creating an expectation for personalization.	£\$	Many-to-Many A mass proliferation of sellers and media creators has shifted the world to a many-to-many economy.

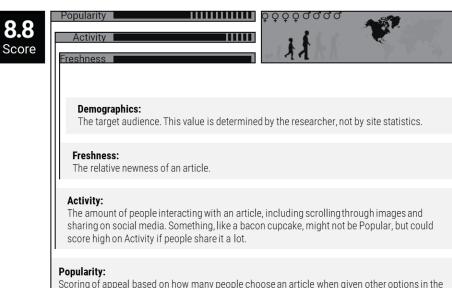
Special Features and Definitions



Understanding Content Classification & Article Scoring

Below, you'll find an overview of the different types of content featured in our trend reports, as well as a breakdown of our scoring system that's used to evaluate the performance of the content in your report.





All scores translate into percentiles (8.8 = 88th percentile) and overall score is the average of Popularity,

same category or cluster.

Overall Score:

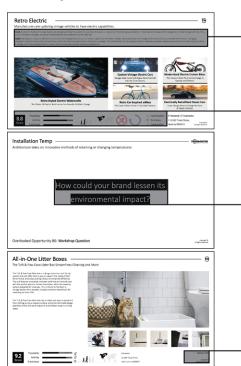
Activity and Freshness.

Special Features and Definitions



How to Read This Page

Consumer Insights are high-level, over-arching patterns that often span different industries in scope. They focus on external and internal consumer factors that are motivating trends.



Trend:

This section identifies a new opportunity in a given industry.

Insight:

This section explores the specific target consumer's motivations, attitudes, beliefs and ultimately tension behind that opportunity.

Demographics & Scoring:

The demographics speak to the target audience, as informed by the researcher, not by the site statistics. The overall score is the average of the following: popularity, activity and freshness.

Patterns & Megatrend:

Understand the Consumer Insight within the context of the 18 Megatrends that are shaping the world, plus the 6 Patterns of Opportunity that help short-cut your discovery of innovative ideas.

Workshop Question:

These questions are intended to be thought-provokers to help you brainstorm (either individually or in groups) about the relevancy or actionability of these insights.

Advisor Picks:

These are specific Consumer Insights and examples chosen by your Advisor because of their relevance to your team. These are featured on the Report Summary page and tagged throughout the report with a yellow star.

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